

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Nora Femenia et al.	Examiner:	Pierre Elisca
Serial No.:	09/711,578	Group Art Unit:	3718
Filed:	November 13, 2000	Docket:	2043.003US1
Customer No.:	49845	Confirmation No.:	7170
Title:	AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT		

COMMUNICATION CONCERNING PRIOR OR COPENDING APPLICATION(S)

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Pursuant to the guidance of MPEP §§ 2001.06(b) and 2004(9), Applicants would like to bring the following additional application(s) to the Examiner's attention. The identification of these applications is not intended to suggest that the subject matter claimed in any listed application is, or has been, substantially similar to any claim or claims in the present application.

<u>Serial No./ Patent No.</u>	<u>Filing Date</u>	<u>Attorney Docket</u>	<u>Title</u>
11/004,699 8,364,602	December 3, 2004	2043.003US2	AUTOMATED CROSS-CULTURAL CONFLICT MANAGEMENT
09/717,433 7,774,276	November 20, 2000	2043.023US1	METHOD AND SYSTEM FOR DEALING WITH NON-PAYING BIDDERS RELATED TO NETWORK-BASED TRANSACTIONS
12/826,504	June 29, 2010	2043.023US2	METHOD AND SYSTEM FOR DEALING WITH NON-PAYING BIDDERS RELATED TO NETWORK-BASED TRANSACTIONS
10/837,224 7,870,066	April 30, 2004	2043.120US1	AUTOMATIC DISPUTE RESOLUTION
09/583,216 7,877,278	May 30, 2000	2043.157US1	METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING INSURANCE RELATED TO NETWORK-BASED TRANSACTIONS


12/638,938	December 15, 2009	2043.120US2	AUTOMATIC RESTITUTION OF TRANSACTION FEES, PUNISHMENT OF NON-PAYING BIDDERS, AND MANAGEMENT OF APPEALS
12/987,822 8,209,228	January 10, 2011	2043.157US2	METHOD AND SYSTEM FOR REPORTING FRAUD AND CLAIMING COMPENSATION RELATED TO NETWORK-BASED TRANSACTIONS
13/523,461	June 14, 2012	2043.157US3	METHOD AND SYSTEM FOR FILING A COMPLAINT RELATED TO NETWORK-BASED TRANSACTIONS
11/195,578	August 2, 2005	2043.212US1	METHOD AND SYSTEM TO DESIGN A DISPUTE RESOLUTION PROCESS

Respectfully submitted,

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By


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